Working international cases effectively with the United States now and under the new Hague Convention

Heidelberg Conference – Recovery of Maintenance in the EU and Worldwide

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Anne Miller is a Policy Specialist with the U.S. Federal Office of Child Support Enforcement (OCSE), Division of Policy. She is part of the U.S. Central Authority team that handles the 2007 Family Maintenance Convention implementation, bilateral agreements, international policy, and customer inquiries. Anne participated in several negotiations for bilateral agreements and is actively involved in developing case processing guides and training to assist caseworkers on international cases. Prior to joining OCSE, Anne served as a Program Analyst at the Office of the Assistant Secretary for Planning and Evaluation, US Department of Health and Human Services, from 1993-1996, which included a rotation to the U.S. Senate focusing on welfare reform legislation for Senator Conrad (North Dakota). She was a recipient of an Atlantic Fellowship in Public Policy from the United Kingdom Foreign and Commonwealth Office in 2000. Anne was based at the University of Newcastle-upon-Tyne and conducted research on "Lessons for Putting Children First: Comparison of Child Support Reforms in the United Kingdom and the United States." Ms. Miller holds a Master of Public Affairs from the Humphrey Institute of Public Affairs, a Master of Social Work from the University of Minnesota, and a Bachelor of Arts in Economics/Business from Bethany College, Kansas.